



OneCollect 1.2.1

Release Notes

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doccomments@netapp.com

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Product overview

OneCollect is a data collection tool. This tool enables you to collect data from storage area network (SAN), network-attached storage (NAS) environments. In addition, diagnostic content related to your environment can be either sent to NetApp for further analysis or analyzed on premises.

New in this release

OneCollect 1.2 introduces support for the new features.

- Data collection from hyper-converged infrastructure (HCI) components (SolidFire, ONTAP Select & vCenter)
- Supports collection from new device types – Citrix XenServer, KVM, OracleVM Server, OracleVM Manager, vCenter Server, and ONTAP Service Processor
- Adding a purpose for data collection when creating a job and sending it to AutoSupport (ASUP)
- SnapCenter plug-in: OneCollect supports SnapCenter log collection through SnapCenter API using Job ID(s)
- Technological upgrade of OneCollect GUI and enhancements

New enhancements

You must be aware of the new enhancements that are included in OneCollect.

This release includes important enhancements:

- Considerable upgrade and enhancements provided in the graphical user interface (GUI), such as button, label, and tab names, and others have been changed
- Elements in the graphical user interface (GUI) have been changed
- Tabular form for entering device details for better scalability
- Validating the data is optional during data collection
- SSH collection performance improvements for hosts by reusing SSH session

Fixed issues

You should be aware of the fixed issues in OneCollect.

Some of the key issues that were addressed in this release.

- Removed system CLI collection for ONTAP 7-Mode because a few of the commands were not compatible with the versions earlier than ONTAP 8.0
- Fixed cluster name for command target in collected data file that was causing parsing issue in Unified Parser
- Fixed some error handling in host collection
- Output truncation for large commands in Cisco 9000 series switches

Some key issues that were addressed in OneCollect 1.2.

- Windows registry collection issue to collect from sub keys recursively
- Enhancement to reuse SSH session for host collection for better performance
- Fixed command issues with AIX, ESX, and PowerVM

Known issues

Known issues identify problems that might prevent you from using this release of the product successfully.

The following table provides information about the known issues, including workarounds.

Known issue identified in this release

Description	Workaround
Internet Explorer is not supported.	It works on Microsoft Edge. NetApp recommends using FireFox and Chrome browsers on Windows.
Basic parsing is supported only for ONTAP (clustered and 7-Mode), Linux, Solaris, AIX, PowerVM, vCenter, HP-UX, Windows, ESX, and FC switches (Cisco and Brocade). In some cases, parsing might not fetch all the details.	None.
Job Progress or certain UI elements may not load correctly sometimes.	Browser refresh should fix the issue for job progress. In certain cases where UI does not load elements properly, try alternate browser or try restarting the "OneCollect" process.
Old MetroCluster Saved Projects will not load properly as the MetroCluster profile is completely restructured.	You must create the saved project again for the setup.

Known issues identified in earlier releases

Description	Workaround
OneCollect scheduler does not use the time zone settings of the local client. It uses the time zone of the server on which OneCollect is hosted. The Coordinated Universal Time (UTC) is picked for Mac.	The server should be in the same time zone or must have the same time as that of the client.
For running E-Series SMCLI collection on Windows.	OneCollect must be run with admin privileges. Click the desktop shortcut and select 'Run as administrator'.
Validation might fail occasionally during data collection on Linux builds.	Restart OneCollect service.
For secure site, data sanitization is not supported.	None.

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- NetApp, Inc., 495 East Java Drive, Sunnyvale, CA 94089 U.S.
- Telephone: +1 (408) 822-6000
- Fax: +1 (408) 822-4501
- Support telephone: +1 (888) 463-8277

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